

**Application Checklist for Associated Health Trainees/Students  
Without Compensation (WOC) Appointment  
VA Central California Health Care System, Fresno**

The following items must be completed, submitted, and compiled into a *complete* packet to the designated service coordinator within the service that the affiliate/student will train. This complete packet must be received **four weeks prior** to start of the training rotation with our facility. These items can be submitted by the student or a program coordinator from the school, but they *must be submitted to the designated service coordinator*. After the service has compiled and reviewed this initial packet, it will be forwarded to the Human Resources office for review and additional processing.

Once this is complete, an appointment letter will be signed by the Human Resources Officer. This letter is *required* for any affiliate/student to be on the VA campus for training/employment. ***Without this letter, you are not authorized to train/work on the VA campus.***

**REQUIRED ITEMS:**

- VA 10-2850D, Application for Health Professions Trainees:**

<http://www.va.gov/vaforms/medical/pdf/vha-10-2850d-fill.pdf>

(Complete form and sign/date pages 3 and 4; designated POC in the service where student will train must complete: 12A, 12B, and 12C on page 1)

- Statement of Commitment and Understanding:** Read, complete, sign/date it (*Appendix A*).

- Certificate of Completion, Mandatory Training for Trainees:** Applicant must self-enroll and complete the training at: [www.tms.va.gov](http://www.tms.va.gov) (*Appendix B* for instructions). Any questions, please contact your designated service coordinator.

- Fingerprints:** All affiliate/students are required to provide fingerprints as part of the initial application (*Appendix C* for instructions on self-scheduling this appointment).

- PIV Data Sheet:** See UCSF Fresno medical student programs link for form.

- Courtesy Fingerprint Form:** See UCSF Fresno medical student programs link for form.

- Fingerprint Request Form:** See UCSF Fresno medical student programs link for form.

Needs to be signed by the service contact before the PIV office will accept fingerprints.

- Background Investigation:** Additional requirements must be met, if the training rotation will be for six months or longer. Make sure the length of training rotation is identified in the initial application.

- Self-Certification of Completion of Orientation Handbook for VA Affiliated Personnel:** After reviewing the handbook (provided as a separate attachment), print the self-certification page, complete and sign/date it.

- Without Compensation (WOC) Assignment Letter:** To be filled in by staff at UCSF Fresno and signed by the student.

- Computer Access Form:** See UCSF Fresno medical student programs link for form.

**Note:** Service-specific training may also be required. This is directed and documented within the service.



### Statement of Commitment and Understanding

As a student of the Department of Veterans Affairs (VA), I am committed to safeguarding the personal information that Veterans and their families have entrusted to the VA. I am also committed to safeguarding the personal information which VA employees, affiliates and applicants have provided.

To ensure that I understand my obligations and responsibilities in handling the personal information of Veterans and families, I have completed both of these annual requirements: General Privacy Awareness Training (or VHA Privacy Training, as applicable) and VA Cyber Security Training. I know that I should contact my local Privacy Officer, Freedom of Information Act Officer, Information Security Officer, or Regional or General Counsel Representative when I'm unsure whether or how I may gather or create, maintain, use, disclose or dispose of information about Veterans and their families, VA employees, affiliates and applicants.

I further understand that if I fail to comply with applicable confidentiality statutes and regulations, I may be subject to civil and criminal penalties, including fines and imprisonment. I recognize that the VA may also impose administrative sanctions, up to and including removal, for violation of applicable confidentiality and security statutes, regulations and policies.

I certify that I have completed the required training identified above and am committed to safeguarding personal information about Veterans and their families, VA employees, affiliates and applicants.

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Print Name (FIRST MI LAST)

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Signature

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Position Title (for training)

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Date



Talent  
Management  
System

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## Mandatory Training for VA Health Professions Trainees (HPT)

In order to be granted access to VA resources, you must first complete all of your assigned mandatory training. Required courses are accessed via the VA Talent Management System (TMS).

To access the TMS, you must first create a TMS user profile. Once you have created a user profile, you will see the list of specific training courses and the date by which each must be completed.

In order to access the TMS, you must use one of the following browsers:

- Internet Explorer (7.0 to 11.0)
- Mozilla Firefox (3.6.x.x and above)
- Safari on Mac (6.0 and above)
- Google Chrome (23.0.x.x and above)

To ensure that the training courses operate correctly, your system must also have the following software installed and enabled:

- Flash player version 10.0.0 and above
- Adobe Reader 9.0 and above

You will be required to provide specific information about yourself as well as information related to the work you will be doing. Your VA Point of Contact should have provided you with the following information:

1. The VA Location being supported.
2. Your Trainee Type and Specialty/Discipline.
3. The VA Point of Contact's First Name, Last Name, Email Address, and Telephone Number.

The above information is required in order to create your profile. Make sure that you have it before starting this TMS User Profile creation process.

Step-by-step instructions for creating your TMS profile and then launching and completing the required training follow.

### If You Need Assistance

If you have any questions about the information to be provided or experience difficulties creating a profile or completing the mandatory training(s), contact the VA TMS Help Desk at 1.866.496.0463 or via email at [VATMSHELP@VA.GOV](mailto:VATMSHELP@VA.GOV).

## A. Checking Your System

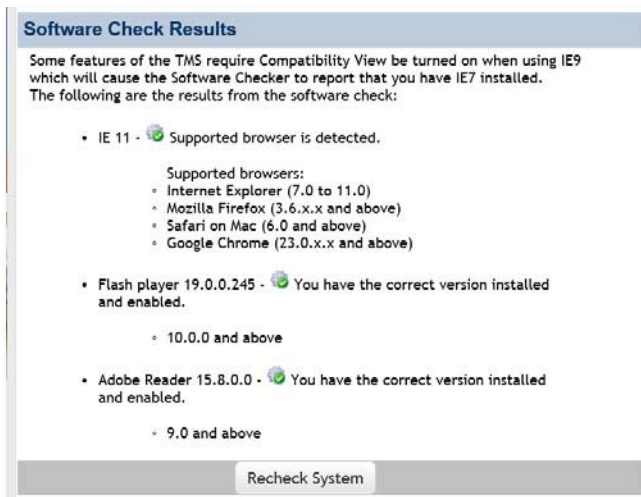
It is important to ensure your computer system complies with all of the software requirements for accessing the TMS as well as operating all of the courses. The CHECK SYSTEM function automatically does this for you.

1. Open your browser and access <https://www.tms.va.gov/>.
2. Select the **CHECK SYSTEM** link.



**Figure 1: VA TMS Login Screen with the Callout of the Check System Link**

Once the check is completed, a pop-up window displays the results.



**Figure 2: Software Check Results Pop-Up**

If there is/are errors detected with your browser version and/or the absence or incorrect versions of Flash or Adobe Reader, those errors will be noted. In order to proceed, you must install and enable all of the correct versions of this software.

If your system passes or you have corrected the errors, then proceed with the creation of your TMS User Profile.

## B. Create Your TMS Profile

1. From one of the above browsers, access <https://www.tms.va.gov/>.
2. Select the **CREATE NEW USER** link.



Figure 3: VA TMS Login Screen with the Callout of the Create New User Link

3. The first screen requires you to select the overall VA organization that you will be supporting. Select the **VETERANS HEALTH ADMINISTRATION (VHA)** radio button.

VA TMS SELF ENROLLMENT

- If you are a VA EMPLOYEE and need a VA TMS profile, do not create an account here. Please contact your local VA TMS Administrator.
- If you need assistance with self-enrollment, please contact the VA TMS Help Desk at 1 (866) 496-0463 or via email at VATMSHelp@va.gov.

Please answer the following question to begin the Self Enrollment process:

I will work at, or will attend an event sponsored by...

**Veterans Health Administration (VHA)**  
The VHA is the nation's largest integrated health care system, with more than 1,700 hospitals, clinics, community living centers, domiciliaries, readjustment counseling centers, and other facilities

**Veterans Benefits Administration (VBA)**  
The VBA administers a variety of benefits and services that provide financial and other forms of assistance to Service members, Veterans, their dependents and survivors

**National Cemetery Administration (NCA)**  
The NCA provides burial benefits to veterans and eligible dependents, and operates 131 national cemeteries in the U.S. and Puerto Rico

**Office of Information and Technology (OIT)**  
The OIT acquires, delivers, and manages technology to VA and acts as a steward for most of VA's information technology assets and resources

**VA Central Office (VACO)**  
VACO is a general term covering all other Program, and Staff Offices

Next

Figure 4: VA Organization Screen

Then select the **NEXT** button.

4. The next screen requires you to identify your enrollee type. This is the screen you should see:

Please answer the following question to begin the Self Enrollment process:

I am a...

- Health Professions Trainee** (Health professionals in VA training programs, including WOC trainees)
- Volunteer** (Those volunteering for VA without VA compensation)
- WOC** (Those working for the VA without VA compensation)
- Clinical Contractor** (Medical professionals working for the VA on a contractual basis)
- Contractor** (Non-medical professionals working for the VA who do so on a contractual basis)
- Veterans Service Officer** (Non-VA employees that help Veterans with preparing, filing, and tracking a benefits claim through the VA system)
- DOD** (Department of Defense Civilian employees and Active Duty military personnel from any branch of the US Armed Forces)
- Conference Attendee** (Those attending a VA-sponsored conference)
- Federal Non-VA** (Those holding positions in the Federal government, except the DoD and the VA)

Figure 5: VHA Enrollee Types

If you selected the incorrect organization, select the **BACK** button to return to the previous screen.

5. Select the **HEALTH PROFESSIONS TRAINEE** radio button. Then select the **NEXT** button.

**Health Professions Trainee** (Health professionals in VA training programs, including WOC trainees)

**Figure 6: Health Professions Trainee Radio Button Option**



6. You must provide information related to MY ACCOUNT and MY JOB. All of the fields marked with an asterisk must be completed.

**Note: Fields marked with \* are required**

MY ACCOUNT INFORMATION

- The length of the password must be between 12 and 20 characters.
- The password must contain the following types of characters:
  - English lowercase letters.
  - English uppercase letters.
  - Arabic numerals(0,1,2,...9).
  - Non alphanumeric special characters (!@#%&\*\_+={}|[]:;?.,/)
- Characters cannot be repeated more than twice in a row.
- The password cannot contain user name(login ID).
- The password cannot contain users first name and last name.
- The password cannot be the same as any of the previous 24 passwords.
- The password cannot contain 6 or more characters in a row from the previous password.
- Security answer must be at least 5 characters.

\* Password :

\* Re-enter Password :

\* SSN : [\(Click here to view the VA TMS Privacy Act Notice.\)](#)  -  -

[\(If you are foreign national and do not have an SSN please click here\)](#)

\* Re-enter SSN :  -  -

\* DOB (MM/DD/YYYY) :

\* Legal First Name :

\* Legal Last Name :

Middle Name(Optional) :

\* Email Address :

\* Re-enter Email Address :

\* Phone Number (do not include hyphens i.e 1112223333) :  -  -   [Check here to enter an International Phone Number](#)

\* Time Zone ID :

Figure 7: MY ACCOUNT INFORMATION Screen

Make sure that your **PASSWORD** complies with the requirements listed on the screen and that the re-entered password is identical.

Your password must comply with all of the following:

- Length must be 12 to 20 characters
- MUST contain:
  - Lowercase letters (a through z)
  - Uppercase letters (A through Z)
  - Numerals (0 through 9)
  - Non-alphanumeric characters to include ! @ # \$ % ^ & \* \_ + = ? , . / ' [ ] { }
- Cannot include more than two repeated characters in a row
- Cannot include your User Name
- Cannot include your first or last names

Make sure to read the Privacy Act Notice regarding use of SSNs.

#### Privacy Act Notice

**Authority:** The Department of Veterans Affairs (VA) is authorized to collect this information under the authority of Executive Order 9397 as amended by Executive Order 13478; Title III, Section 301, Subchapter III of Public Law 107-347 (Federal Information Security Management Act of 2002); Section 7406(c)(1) of Title 38 of the U.S. Code; and Sections 4103, 4115, and 4118 of Title 5 of the U.S. Code.

**Purpose:** The Department of Veterans Affairs (VA) will use this information to ensure your training records are properly documented and retained into one system, the VA Talent Management System (TMS); and, accurately credited to your TMS profile to acknowledge and provide verification training requirements are met.

**Routine Uses:** This information will be used by and disclosed to VA personnel and contractors who need the information to assist with activities related to the training management purposes. Additionally, this information will become a part of your permanent personnel record and is included in the respective government-wide, [OPM/GOVT-1 - General Personnel Records \(71 FR35356\)](#) and VA-specific, [76VA05 General Personnel Records - Title 38 \(65 FR 45131\)](#) electronic system of records notices (SORNs), and is subject to all published routine uses within these SORNs.


**Disclosure:** Furnishing this information is voluntary, including Social Security Number; however, failure to furnish the requested information may prevent you from establishing a TMS profile and delay the completion of training that would be assigned as a result of the completion of this form.


**Social Security Number (SSN):** Your SSN may be requested under the authority of Executive Order 9397 as amended by Executive Order 13478. The SSN is used as a unique identifier to ensure that each individual's record in the system is unique, complete and accurate and the information is properly attributed. The SSN is not used by, nor displayed in, the TMS for any other purpose.


Figure 8: TMS Privacy Act Notice

7. After completing the MY ACCOUNT INFORMATION fields, you must complete the MY JOB INFORMATION fields. As indicated earlier, you should have received this information from your VA Point of Contact. If you do not have this information, please reach out to your VA Point of Contact as you will not be able to create your TMS User Profile without it.
8. **VA Point of Contact First Name: Pamela**  
**VA Point of Contact Last Name: Utter**  
**VA Point of Contact Email Address: [Pamela.Utter@va.gov](mailto:Pamela.Utter@va.gov)**  
**Point of Contact Phone Number: 559-225-6100**

**MY JOB INFORMATION**

\*VA Location :    
(Supplied by your VA Contact)

\*Trainee Type :  


\*Specialty/Discipline :  

\*VA Point of Contact First Name :

\*VA Point of Contact Last Name :

\*VA Point of Contact Email Address :

\*Point of Contact Phone Number (do not include hyphens i.e. 1112223333):  -  -   Check here to enter an International Phone Number

Medical Sharing Type :  

\*School/University/Program :

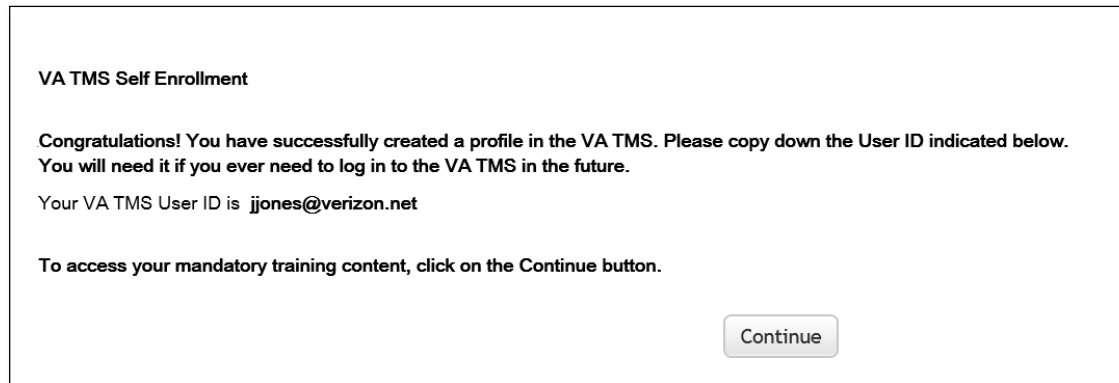
\*School/Program Start Date (MM/DD/YYYY) :

\*Estimated School/Program Completion Date (MM/DD/YYYY) :

**Figure 9: MY JOB INFORMATION Screen**

9. Once all of the required fields have been completed, select the **SUBMIT** button.

10. You should see the **Congratulations** screen.



**Figure 10: Congratulations Screen**

If there were any errors identified after selecting SUBMIT, you must fix those and then select SUBMIT again. Keep making corrections until you succeed.

Select the **CONTINUE** button.

11. You are now asked to select and provide answers to two security questions. These will be used if you need to reset your TMS password.

**Set Security Questions**

In order to simplify resetting your password in the future, you must select 2 security questions and provide answers for them below. Make sure your answers are something you will remember, are at least 5 characters long, and that you type them the way you always type them as they WILL be case sensitive.

\* = Required Fields

\* Question 1 What street did you live on in third grade?

\* Response

\* Confirm Response

\* Question 2 In what city or town was your first job?

\* Response

\* Confirm Response

**Figure 11: Set Security Questions Screen**

After selecting your questions and entering your answers, select the **SAVE** button.

At this point, you have now created your TMS User Profile. Now, you must complete the mandatory training assigned to you.

## C. Launch and Complete Mandatory Training

Follow these steps to launch and complete all of your assigned training.

1. Your TMS home screen displays. It lists the mandatory training you must complete and the date by which completion must occur.



Figure 12: TMS Home Screen

As an HPT, only one course is required – ***VHA Mandatory Training for Trainees.***

2. Hover your mouse over the course title listed on your TMS Home screen. Brief information pertinent to this course displays.

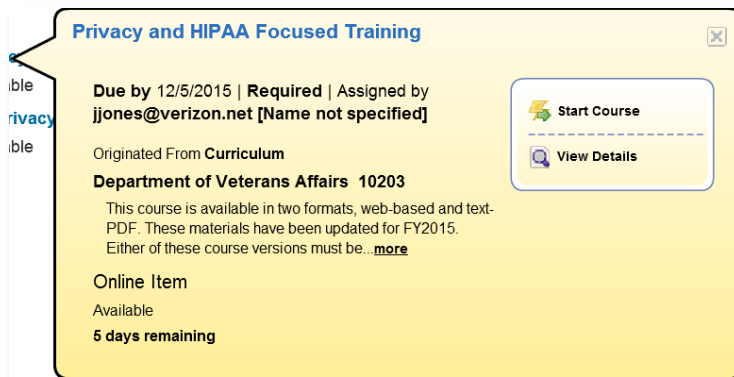


Figure 13: Course Information Pop-up on Mouse Hover

3. Select the **START COURSE** link.

The course windows launch in another browser window. You will see the Online Content Structure screen that is immediately followed by the initial screen of the selected course

Follow the instructions on each of the course screens to complete all modules of the mandatory training course.

4. Once a course has been completed, select the **HOME** link located at the top left of the screen to return to your TMS Home screen.

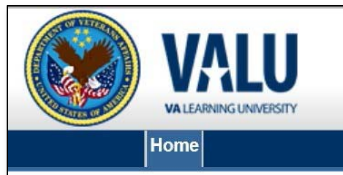
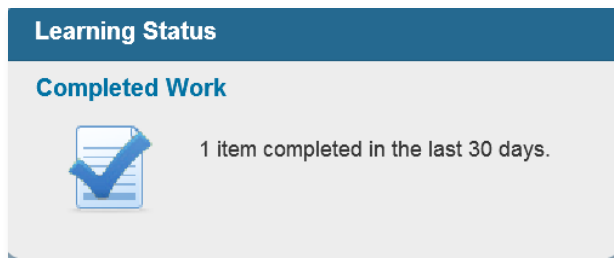


Figure 14: Snapshot of the Home Link

- Once the mandatory training has been completed, you will see the **Learning Status Pod** display information stating that the work is completed.



**Figure 15: Learning Status Pod Example**

- While the completion of the mandatory training is recorded in the TMS, you must also print a Certificate(s) of Completion. To do this, you must select the **Learning Status Pod** to access the **Completed Work** screen.

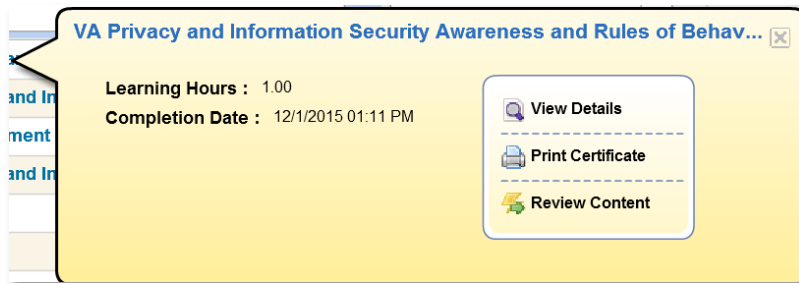


**Figure 16: Completed Work Screen**

The courses that you have completed and the date when they were completed display on this screen.

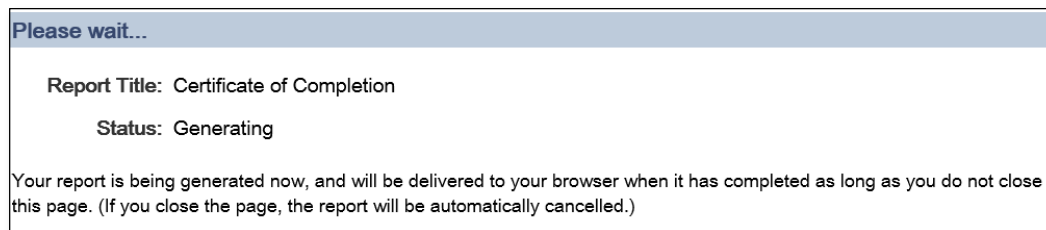


7. Hover the mouse over the course title for which a completion certificate is to be printed to display the Completed Course pop-up window.



**Figure 17: Completed Course Pop-Up**

8. Select the **PRINT CERTIFICATE** link. A message indicating the information is being generated.



**Figure 18: Generating Certificate of Completion Message Screen**

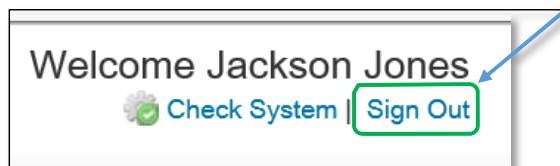
Once the necessary information has been gathered, another browser window opens and displays a PDF of the Completion Certificate.



**Figure 19: Certificate of Completion PDF**

You may save this to your local drive and/or print the certificate to a local printer. Follow the instructions provided by your VA Point of Contact to either save it, print it, or do both.

9. Once you have printed and/or saved your certificate(s), you may log out of the TMS. Select the **SIGN OUT** link located in the upper right portion of your TMS Home screen.



**Figure 20: Snapshot of the Sign Out Line**

## VHA Fingerprint Appointment Scheduler Instructions

### New User:

1. Go to website at: <https://va-piv.com>
2. Read the terms/conditions and select "Accept the Terms and Conditions."
3. Select "Click Here to Create a new PIV Card Applicant Account", if this is the first time you are accessing the website.
4. Account creation page: complete the fields; all passwords must contain 8-12 characters and at least one of each of the following types of characters: upper case, lower case, numeric, special character [!#\$%^()-+=:;/?\. , ] { } < & " ' % @ ] .
5. From "Organization" select "VHA" and from "Applicant Type" select the appropriate category (see below, usually "Affiliate"), then select "Create Account"; click "Continue" when account-created screen is presented:
  - Employee
  - Contractor
  - **Affiliate**, non-employee/non-contractor (students, volunteers, and work study)
  - Foreign National
  - Federal Emergency Response Official (FERO)
6. Login with account information you just created.
7. Click on "Make Appointment."
8. For all appointments at the Fresno VA, choose the "Location" drop-down menu; select "CA – VA Central California Health Care System (93703)."
9. If you need "courtesy" fingerprints completed at a facility closer to you, enter your zip code, choose the closest facility to you and click "Continue."
10. From the "Activity" drop-down menu choose "Fingerprint/PIV" and click "Continue."
11. Click on the available day (grayed out means that date is unavailable) that you would like to do your fingerprints.
12. Choose from the available times presented to the right of the calendar.
13. Review selected day/time and click "Continue."
14. Review the appointment details under "Summary of Selections" and select "Continue."
15. Review "New Appointment Details to Review" and choose "Cancel Appointment" or "Confirm Appointment." If you confirm the appointment, you will receive an automated e-mail to that you used to create your account, with all the details you specified.
16. Review "New Appointment Details" and choose "Cancel Appointment" or "Modify Appointment." If the details are correct, "Sign-Out" near the top-right screen.
17. You will receive an automated reminder e-mail 48 hours from your appointment.
18. Take this information with you to your appointment (if you are doing "courtesy fingerprinting at a site other than the Fresno VA): **SON:1556, SOI: VAG8**
19. If you are late or do not have the proper identification that is required, you will be directed by the PIV Security office to re-schedule your appointment for a later date.

**Modify Appointment:**

1. Go to website at: <https://va-piv.com>
2. Enter your existing e-mail/password and click "Continue."
3. Click "Review Appointments."
4. Click "Modify Appointment" to change your current appointment.
5. From the "Location" drop-down menu, select "CA – VA Central California Health Care System (93703)" and click "Continue."
6. From the "Activity" drop-down menu choose "Fingerprint/PIV" and click "Continue."
7. Click on the desired day for appointment.
8. Choose from the available times and click on that desired time.
9. Review selected day/time and click "Continue."
10. Review the appointment details and select "Confirm Appointment."
11. Review confirmation, and if incorrect choose "Cancel Appointment" or "Modify Appointment."
12. You will receive an automated e-mail to your registered account with all necessary details.
13. You will receive an automated reminder e-mail 48 hours from your appointment.
14. If you are late or do not have the proper identification that is required, you will be directed by the PIV Security office to re-schedule your appointment for a later date.

**Cancel Appointment:**

1. Go to website at: <https://va-piv.com>
2. Enter your existing e-mail/password and click "Continue."
3. Click "Review Appointments."
4. Click "Cancel Appointment."
5. Enter a reason for cancellation and click "Continue."
6. View "Cancelled Appointment Details" and choose applicable option, then "Sign-Out."

**Forgot My Password:**

1. Go to website at: <https://va-piv.com>
2. Enter your existing email/password and click "Continue."
3. Enter e-mail address and click "Reset Password."
4. Click "Continue."
5. Check registered e-mail for message from "Department of Veteran Affairs."
6. Retrieve temporary password from registered e-mail.
7. Go back to website at: <https://va-piv.com> and log-in using your username and the temporary password.
8. Enter temporary password in "Old Password" box, then enter and verify new password that meets site parameters. Click "Change Password."
9. Click "Continue" and choose applicable option, then "Sign-Out."